

Product Information Sheet

COMMISSION DELEGATED REGULATION (EU) 2019/2013

INFORMATION		Value	Unit
1. Supplier name or trademark		acer	
2. Model identifier		X38	
3. Energy Efficiency Class for standard Dynamic Range (SDR)		G	
4. On mode power demand for Standard Dynamic Range (SDR)		83	W
5. Energy Efficiency Class for standard Dynamic Range (HDR)			
6. On mode power demand in High Dynamic Range (HDR) mode			W
7. Off mode, power demand		0.3	W
8. Standby mode power demand		0.5	W
9. Networked standby mode power demand			W
10. Electronic display category		Monitor	
11. Size ratio		21 : 9	
12. Screen resolution (pixels)		3840 x 1600	pixels
13. Screen diagonal		95.3	cm
14. Screen diagonal		38	inches
15. Visible screen area		2960.3	cm ²
16. Panel technology used		LED LCD	
17. Automatic Brightness Control (ABC) available		No	
18. Voice recognition sensor available		No	
19. Room presence sensor available		No	
20. Image refresh frequency rate		165	Hz
21. Minimum guaranteed availability of software and firmware updates (until):		31 03 2029	
22. Minimum guaranteed availability of spare parts (until)		31 03 2028	
23. Minimum guaranteed product support (until)		31 03 2028	
24. Power supply type:		Standardised External	
i External standardised power supply (included in the product box)	Standard name	DOE6 ADP-135KB	
	Input voltage	230	V
	Output voltage	19	V
ii External standardised suitable power supply (if not included in the product box)	Standard name		
	Required output voltage		V
	Required delivered current		A
	Required current frequency		Hz